

<b>FOR OFFICE USE ONLY</b>	

---

**HOUSE FLOOR AMENDMENTS**

Amendments proposed by Representative Abramson to Reengrossed Senate Bill No. 47 by Senator Morrell

---

1 AMENDMENT NO. 1

2 In House Floor Amendment No. 6 proposed by Representative Brossett and adopted by the  
3 House on May 30, 2013, on page 2, after line 47, insert the following:

4 **"D. In addition to the requirements of Subsections A, B, and C**  
5 **of this Section, the board shall report quarterly, in September,**  
6 **December, March, and June, to the city council on the matters provided**  
7 **for in this Subsection. Such report shall include the following:**

8 **(1) Progress made by the board with respect to customer service**  
9 **improvements as follows:**

- 10 **(a) Citywide installation of electronic meters.**
- 11 **(b) Establishment of at least one additional customer service center.**
- 12 **(c) Creation of online account management for customers.**
- 13 **(d) Creation of work order tracking.**
- 14 **(e) Improved efficiency and reliability.**

15 **(2) Progress made by the board with respect to the Enhanced Service**  
16 **Assurance program as follows:**

- 17 **(a) Providing additional funding for bill payment assistance through the**  
18 **Water Help program.**
- 19 **(b) Expanding the Water Help program to provide assistance with**  
20 **plumbing repairs.**
- 21 **(c) Pursuing legislative changes to allow adjustments for water lost**  
22 **through customer leaks.**
- 23 **(d) Evaluating waiver of service charges based on means testing for**  
24 **qualifying low-income elderly and disabled customers.**
- 25 **(e) Evaluating the reduction of the late payment fee.**

26 **(3) Progress made by the board with respect to operational reforms as**  
27 **follows:**

- 28 **(a) Improving operations through performance measures, improved**  
29 **framework, and follow-up reviews to reduce future rate increases.**
- 30 **(b) Reducing the amount of free water provided to municipal accounts.**
- 31 **(c) Improving coordination between the board and the Department of**  
32 **Public Works.**

- 33 **(d) Improving ratepayer collections.**
- 34 **(e) Developing a long-term staff succession and training program.**
- 35 **(f) Performing annual water audits to measure progress and critical**  
36 **needs.**

37 **(g) Enhancing long range planning by developing a facilities plan for**  
38 **2015-2035.**

39 **(h) Developing new sources of funding other than water and sewer rate**  
40 **increases.**

41 **(4) Progress made by the board with respect to capital improvements**  
42 **funded by the rate increase including but not limited to:**

- 43 **(a) Replacement and rehabilitation of water purification plant facilities.**
- 44 **(b) Replacement and rehabilitation of water pumping facilities.**
- 45 **(c) Replacement of water system transmission and distribution mains.**

- 1                    **(d) Replacement and rehabilitation of sewer system collection pipes**
- 2                    **required by federal consent decree.**
- 3                    **(5) Progress made by the board with respect to creating economic**
- 4                    **opportunities consistent with the city's Disadvantaged Business Enterprise**
- 5                    **program and local participation polices."**