RÉSUMÉ DIGEST

ACT 204 (SB 108)

2021 Regular Session

Luneau

<u>Prior law</u> provided for the credentialing of healthcare providers by managed care organizations (MCOs) in the Medicaid managed care program of this state. <u>New law</u> decreases the maximum length of time for an MCO to complete a credentialing process once it receives all the information needed for credentialing <u>from</u> 90 days <u>to</u> 60 days. <u>New law</u> also decreases <u>from</u> 60 days <u>to</u> 45 days the time limit after an MCO makes a request for any needed verification or verification supporting statement for the MCO to inform an applicant that the requested documentation has not been received.

New law provides that a healthcare provider shall be considered credentialed, recredentialed, or approved and will receive payment according to the Medicaid fee schedule if an MCO fails to act within 60 days of receipt of all information needed for credentialing.

<u>New law</u> requires that employees, contractors, and subcontractors of MCOs performing work or services related to the performance or supervision of audits, prior authorization determinations, and clinical reviews of mental health rehabilitation services providers shall receive annual training on all of the following:

- (1) The state's Medicaid Behavioral Health Provider Manual.
- (2) The relevant state laws, policies, and regulations related to the state's mental health rehabilitation program.

<u>New law</u> requires that employees, contractors, and subcontractors of MCOs shall take all necessary steps to ensure mental health rehabilitation services providers are rostered, credentialed, or otherwise eligible to provide and be reimbursed for mental health rehabilitation services in accordance with prior law.

<u>Prior law</u> provided that any individual rendering psychosocial rehabilitation (PSR) services who does not possess the minimum bachelor's degree required in <u>prior law</u>, but who met all provider qualifications in effect prior to July 1, 2018, may continue to provide PSR services for the same provider agency. Required that prior to the individual rendering PSR services at a different agency, he must comply with the provisions of <u>prior law</u> relative to eligibility for receiving Medicaid reimbursement effective on and after July 1, 2018.

<u>New law</u> revises <u>prior law</u> to provide that any individual rendering PSR services who does not possess the minimum bachelor's degree required in <u>prior law</u>, but who met all provider qualifications in effect prior to July 1, 2018, may continue to provide those services for any licensed and accredited provider agency.

<u>New law</u> requires that a mental health rehabilitation services provider has a right to an independent review of an adverse determination taken by a managed care organization that results in a recoupment of the payment of a claim based on a finding of waste or fraud.

<u>New law</u> requires LDH to promulgate all administrative rules as are necessary to implement the provisions of <u>new law</u>.

Effective January 1, 2022.

(Amends R.S. 40:2162(D)(2)(a) and R.S. 46:460.61; adds R.S. 46:460.77.3 and 460.81(D))