HLS 24RS-4638 ORIGINAL

2024 Regular Session

HOUSE CONCURRENT RESOLUTION NO. 135

BY REPRESENTATIVE CARLSON

TECHNOLOGY: Requests all state departments to identify the cost of maintaining legacy technology systems

1 A CONCURRENT RESOLUTION 2 To urge and request the division of administration, office of technology services, to study 3 the current status of the three oldest and the three most expensive information 4 technology systems used by agencies in the executive branch of state government to 5 determine the risks posed by continued use of such technology, the costs of 6 continued operation of any such outdated or ineffective information technology, and 7 options and concerns regarding transition to new technology systems including 8 cloud-based services, and to report its findings and recommendations to the 9 legislature by January 1, 2025. 10 WHEREAS, information technology systems and services are an integral component 11 of the delivery of services to the citizens of the state, and the records and information 12 contained in information technology systems are a critical asset and responsibility of the 13 state; and 14 WHEREAS, information technology, both hardware and software, evolves rapidly 15 and keeping it up-to-date may require significant funding for an enterprise as large and 16 diverse as Louisiana state government, but failing to do so can also become a drain on the 17 state fisc due to inefficiencies caused by slow or incompatible systems, social and economic 18 costs of failures in older technology, and exposure to malicious attacks to which older 19 technology is more vulnerable; and

1	WHEREAS, interruption in the availability of information technology systems and
2	services presents a risk to the continuity of services to citizens and support of business
3	operations within the executive branch of state government; and
4	WHEREAS, the information technology systems and services of the state should
5	incorporate the most effective technology available to ensure continuity of operations,
6	protection of state information, long-term cost savings through efficiency, and availability
7	of services to citizens of the state; and
8	WHEREAS, the division of administration, office of technology services, pursuant
9	to R.S. 39:15.1, is responsible for providing information technology systems and services
10	to cabinet departments in the executive branch of state government.
11	THEREFORE, BE IT RESOLVED that the Legislature of Louisiana does hereby
12	urge and request the division of administration, office of technology services, to study the
13	current status of the three oldest and the three most expensive information technology
14	systems used by agencies in the executive branch of state government to determine the risks
15	posed by continued use of such technology, the costs of continued operation of any such
16	outdated or ineffective information technology, and options and concerns regarding
17	transition to new technology systems including cloud-based services.
18	BE IT FURTHER RESOLVED that the office shall report its findings and
19	recommendations by January 1, 2025, in accordance with the following:
20	(1) The report shall include an executive summary and present findings for each
21	such system as well as findings that are not system specific.
22	(2) The report shall include the following:
23	(a) Identification of the three oldest, mission-critical, information technology
24	systems used by agencies in the executive branch of state government; recommendations for
25	improvements of such systems; and potential costs and cost savings of such improvements.
26	(b) Identification of the three most expensive, mission-critical, information
27	technology systems used by agencies in the executive branch of state government and an
28	explanation of the cost, age, and purpose of each such system as well as recommendations
29	for improvements of each such system and potential costs and cost savings of such
30	improvements.

1	(c) Identification of points of risk of failure of these systems, estimates of the social
2	and economic impacts of any such failure, and potential costs and risk reductions gained by
3	updating such systems.
4	(d) Identification of risk of unauthorized access, loss or corruption of data, and
5	exposure to malicious software, the severity of such risks, estimates of the social and
6	economic impacts of any such attack, and potential costs and risk reductions gained by
7	updating such systems.
8	(e) Identification of technology fees and other sources of revenue that are dedicated
9	to technology needs of each agency with a covered system.
10	(f) Recommended priorities for upgrades considering all such costs, liabilities, and
11	benefits.
12	(g) Options and concerns regarding transition to new technology services including
13	cloud-based services.
14	(3)(a)(i) If the final report contains any information that would be exempt from
15	disclosure pursuant to any provision of the Public Records Law, the office shall deliver a
16	redacted copy of such report to the legislature in accordance with R.S. 24:772 with any
17	information in the report that would be exempt from disclosure pursuant to the Public
18	Records Law excised from such copy of the report. Such copy shall have each redacted
19	portion clearly marked with the provision or provisions of the Public Records Law that the
20	office believes applies to each such redaction.
21	(ii) The office shall deliver a separate report to the Joint Legislative Committee on
22	Technology and Cybersecurity that does not contain redactions, which shall be treated as
23	confidential and may only be discussed by the joint committee in executive session in
24	accordance with R.S. 24:672.
25	(b) If the final report does not contain any information that would be exempt from
26	disclosure pursuant to any provision of the Public Records Law, the office shall deliver the
27	report to the legislature in accordance with R.S. 24:772 and shall deliver a separate copy to
28	the Joint Legislative Committee on Technology and Cybersecurity.

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DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

HCR 135 Original

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Carlson

Requests the division of administration, office of technology services, to study the current status of the three oldest and the three most expensive information technology systems used by agencies in the executive branch of state government to determine the risks posed by continued use of such technology, the costs of continued operation of any such outdated or ineffective information technology, and options and concerns regarding transition to new technology systems including cloud-based services, and to report its findings and recommendations to the legislature by Jan. 1, 2025.