
DIGEST

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HB 478 Engrossed

2026 Regular Session

Knox

Abstract: Provides relative to reimbursement for utility overcharges.

Proposed law defines "customer", "overcharge", and "utility provider".

Proposed law provides that a utility provider that has overcharged a customer shall reimburse the amount overcharged to the customer in full within 90 calendar days after the overcharge is discovered or reasonably should have been discovered and shall be labeled as an overcharge reimbursement or similar description.

Proposed law provides for the reimbursement process if a customer has ended service with a utility provider.

Proposed law provides that a utility provider shall label the reimbursement required by this proposed law as an overcharge reimbursement.

(Adds R.S. 51:3301)

Summary of Amendments Adopted by House

The Committee Amendments Proposed by House Committee on Commerce to the original bill:

1. Make technical changes.
2. Define "overcharge".
3. Clarify that for both current and past customers, the reimbursement outlined in proposed law shall be given within 90 calendar days after the overcharge is discovered or reasonably should have been discovered and shall be labeled as an overcharge reimbursement or similar description.
4. Provide that the reimbursement for a customer who has ended service with a utility provider shall be to the last known address of the customer.