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## DIGEST

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HB 478 Reengrossed

2026 Regular Session

Knox

**Abstract:** Provides relative to reimbursement for utility overcharges.

Proposed law defines "customer", "overcharge", and "utility provider".

Proposed law provides that a utility provider that has overcharged a customer shall reimburse the amount overcharged to the customer in full within 90 calendar days after the overcharge is discovered or reasonably should have been discovered and shall be labeled as an overcharge reimbursement or similar description, unless otherwise ordered by the utility's regulator.

Proposed law provides for the reimbursement process if a customer has ended service with a utility provider and provides for an exemption to proposed law if ordered by the utility's regulator.

Proposed law provides that a utility provider shall label the reimbursement required by proposed law as an overcharge reimbursement, unless otherwise ordered by the utility's regulator.

(Adds R.S. 51:3301)

### Summary of Amendments Adopted by House

The Committee Amendments Proposed by House Committee on Commerce to the original bill:

1. Make technical changes.
2. Define "overcharge".
3. Clarify that for both current and past customers, the reimbursement outlined in proposed law shall be given within 90 calendar days after the overcharge is discovered or reasonably should have been discovered and shall be labeled as an overcharge reimbursement or similar description.
4. Provide that the reimbursement for a customer who has ended service with a utility provider shall be to the last known address of the customer.

The House Floor Amendments to the engrossed bill:

1. Provides for an exemption to proposed law if ordered by the utility's regulator.

