2017 Regular Session

HOUSE BILL NO. 527

BY REPRESENTATIVE HAVARD AND SENATOR CORTEZ

Prefiled pursuant to Article III, Section 2(A)(4)(b)(i) of the Constitution of Louisiana.

TRANSPORTATION: Establishes safety, reliability, and access requirements for Transportation Network Companies

AN ACT

To amend and reenact R.S. 44:4.1(B)(30), and to enact Part D of Chapter 4 of Title 45 of the Louisiana Revised Statutes of 1950, to be comprised of R.S. 45:202 through 217, relative to Transportation Network Companies; to provide for definitions; to require an operation permit for operation of a transportation network company; to require fare transparency and electronic receipts for all riders; to provide relative to identification requirements for transportation network company vehicles and drivers; to provide for requirements of transportation network company drivers; to require each transportation network company establish a drug and alcohol policy; to provide relative to the limitations, driver conduct, discrimination policy, records, audit procedures, assessment fees, and controlling authority of transportation network companies; to provide for a public records exception; and to provide for related matters.

Be it enacted by the Legislature of Louisiana:

Section 1. R.S. 44:4.1(B)(30) is hereby amended and reenacted to read as follows:

§4.1. Exceptions

*     *     *

B. The legislature further recognizes that there exist exceptions, exemptions, and limitations to the laws pertaining to public records throughout the revised statutes and codes of this state. Therefore, the following exceptions, exemptions, and
limitations are hereby continued in effect by incorporation into this Chapter by
citation:

* * *

(30) R.S. 45:1313(C) R.S. 45:215 and 1313(C)

* * *

Section 2. Part D of Chapter 4 of Title 45 of the Louisiana Revised Statutes of 1950,
to be comprised of R.S. 45:202 through 217, is hereby enacted to read as follows:

PART D. TRANSPORTATION NETWORK COMPANY REQUIREMENTS

§202. Definitions

The following terms, as used in this Part, shall have the meanings ascribed
to them in this Section except where a different meaning is expressly stated or
clearly indicated by the context:

(1) "Department" means the Department of Agriculture and Forestry.

(2) "Digital network" means any online-enabled technology application
service, website, or system offered or utilized by a transportation network company
that enables the prearrangement of rides with transportation network company
drivers.

(3) "Transportation network company vehicle" or "TNC vehicle" means a
vehicle that is used by a transportation network company driver to offer or provide
a prearranged ride and is owned, leased, or otherwise authorized for use by the
transportation network company driver. Notwithstanding any other provision of law
to the contrary, a vehicle that is let or rented to another for consideration may be
used as a transportation network company vehicle.

(4) "Transportation network company", "TNC", or "company" means a
corporation, partnership, sole proprietorship, or other entity licensed and operating
in this state that uses a digital network to connect a TNC rider to a TNC driver who
provides a prearranged ride. A TNC may not control, direct, or manage the personal
vehicle or the TNC driver who connects to its digital network, except where agreed
to by written contract.
(5) "Transportation network company driver" or "TNC driver" means an individual who receives connections to potential riders and related services from a transportation network company and, in return for compensation, uses a TNC vehicle to offer or provide a prearranged ride to riders upon connection through a digital network controlled by a transportation network company.

(6) "Transportation network company rider" or "rider" means an individual or persons who use a transportation network company's digital network to connect with a transportation network company driver who provides prearranged rides in the TNC driver's TNC vehicle between points chosen by the rider.

(7) "Prearranged ride" means the provision of transportation by a TNC driver to a rider, beginning when a TNC driver accepts a ride requested by a rider through a digital network controlled by a transportation network company, continuing while the TNC driver transports a requesting rider, and ending when the last requesting rider departs from the TNC vehicle. A prearranged ride does not include transportation provided by shared expense van pool services, as defined pursuant to R.S. 45:162, shared expense car pool services, as defined pursuant to R.S. 45:162, transportation provided using a vehicle subject to Part A or B of this Chapter, or engaged solely in interstate commerce.

(8) "Gross trip fare" means the total charge, including the base fare and any time or distance charges, for a prearranged ride.

(9) "Local assessment fee" means one percent of the gross trip fare.

§203. Classification of carriers; registration

A TNC or TNC driver is not a common carrier, contract carrier, or motor carrier, and does not provide taxi or for-hire vehicle service. In addition, a TNC driver is not required to register the vehicle that the TNC driver uses to provide prearranged rides as a commercial motor vehicle or a for-hire vehicle.

§204. TNC permits

A. A person shall not operate a TNC in the state of Louisiana without obtaining a permit from the department, except a TNC operating in the state before
the effective date of this Part may continue operating until the department creates a permit process and sets a registration deadline.

B. The department shall issue a permit to each applicant that meets the requirements for a TNC as provided for in this Part.

§205. Service of process; TNC

A TNC shall maintain an agent for service of process in the state of Louisiana.

§206. Fare transparency

If a fare is collected from a rider, the TNC shall disclose to the rider the fare or fare calculation method on its website or within the online-enabled technology application service prior to the start of the prearranged ride. If the TNC fails to disclose the fare to the rider prior to the beginning of the prearranged ride, the rider shall have the option to receive an estimated fare before the start of the prearranged ride.

§207. Identification of TNC vehicles and drivers

The TNC's digital network shall display a picture of the TNC driver and the license plate number of the motor vehicle used for providing the prearranged ride before the rider enters the TNC driver's vehicle.

§208. Electronic receipts

Within a reasonable amount of time following completion of a trip, a TNC shall transmit an electronic receipt to the rider on behalf of the TNC driver. The receipt shall include all of the following:

1. The origin and destination of the trip.
2. The duration and distance of the trip.
3. The total fare paid for the trip.

§209. Substance abuse policy

A. Each TNC shall implement a substance abuse zero tolerance policy regarding a TNC driver's activities while accessing the TNC's digital network. The policy shall address the use of drugs or alcohol while a TNC driver is providing...
prearranged rides or is logged into the TNC's digital network but is not providing
prearranged rides. The TNC shall provide notice of this policy on its website, as
well as procedures to report a complaint about a TNC driver with whom a rider was
matched and whom the rider reasonably suspects was under the influence of drugs
or alcohol during the course of the trip.

B. Upon receipt of a rider complaint alleging a violation of the substance
abuse zero tolerance policy, the TNC shall suspend such TNC driver's ability to
accept trip requests through the TNC's digital network as soon as feasible, and shall
conduct an investigation of the reported incident. The suspension shall last the
duration of the investigation.

C. The TNC shall maintain records of all reported incidents for a period of
at least two years from the date that a rider complaint is received by the TNC.

§210. TNC limitations
TNC drivers shall be independent contractors and are not considered
employees of the TNC, if all of the following conditions are met:

(1) The TNC does not unilaterally prescribe specific hours during which a
TNC driver must be logged into the TNC's digital network.

(2) The TNC does not impose an express prohibition on the TNC driver's
ability to utilize digital networks from other TNCs.

(3) The TNC does not restrict a TNC driver from engaging in any other
occupation or business.

(4) The TNC and TNC driver agree in writing that the TNC driver is an
independent contractor with respect to the TNC.

§211. TNC driver requirements
A. Before an individual is authorized to accept trip requests through a TNC's
digital network, the following conditions shall be met:

(1) The individual shall submit an application to the TNC, which includes
his address, age, a copy of his driver's license and motor vehicle registration, and
other information required by the TNC.
(2) The TNC or a third party shall conduct a local and national criminal background check for each applicant that includes the following:

(a) A search of the multi-state and multi-jurisdiction criminal records locator or other similar commercial nationwide database with validation of any records through primary source search.

(b) A search of the national sex offender public website maintained by the United States Department of Justice.

(3) The TNC or a third party shall obtain and review a driving history research report for each potential TNC driver.

B. The TNC or a third party shall conduct the background check and driving history research report set forth in Paragraphs (A)(2) and (A)(3) of this Section at least once every two years.

C. The TNC shall not authorize an individual to act as a TNC driver on its digital network if the driving history research report conducted when the individual first seeks access to the digital network reveals that the individual has had more than three moving violations in the prior three-year period.

D. The TNC shall not authorize an individual to act as a TNC driver on its digital network if the background check conducted when the individual first seeks access to the digital network or any subsequent background check reveals that individual:

(1) Has had one or more of the following violations in the prior three-year period:

(a) Attempting to evade the police.
(b) Reckless driving.
(c) Driving with a suspended or revoked license.

(2) Has been convicted, within the past seven years, of:

(a) A felony.
(b) A misdemeanor for driving under the influence of drugs or alcohol, for hit and run, or for any other driving-related offense.
(c) A misdemeanor for a violent offense or sexual battery.

(3) Is a match on the national sex offender public website maintained by the United States Department of Justice.

(4) Does not possess a valid driver’s license to operate a personal vehicle.

(5) Does not possess proof of registration for the motor vehicle used to provide prearranged rides.

§212. Prohibited conduct

A TNC driver may not accept a trip for compensation if the trip was not arranged through a TNC’s digital network.

§213. Nondiscrimination; accessibility

A. The TNC shall adopt a nondiscrimination policy with respect to riders and potential riders and shall notify TNC drivers of such policy.

B. TNC drivers shall comply with all applicable nondiscrimination laws.

C. TNC drivers shall comply with all applicable laws relating to the transportation of service animals.

D. A TNC shall not impose additional charges for providing services to persons with physical disabilities because of those disabilities.

§214. Records

A TNC shall maintain the following records:

(1) Individual trip records for at least one year from the date each trip was provided.

(2) Individual records of all TNC drivers for at least one year after the date on which a TNC driver’s relationship with the TNC was terminated.

§215. Audit procedures; confidentiality of records

A. For the sole purpose of verifying that a TNC is in compliance with the requirements of this Chapter and no more than annually, the department shall have the right to visually inspect a sample of records that the TNC is required to maintain. The sample shall be chosen randomly by the department in a manner agreeable to both parties. The audit shall take place at a mutually agreed location in the state.
Any record furnished to the department may exclude information that would identify specific drivers or riders.

B. In response to a specific complaint against any TNC driver or TNC, the department is authorized to inspect records held by the TNC that are necessary to investigate and resolve the complaint. The TNC and department shall endeavor to have the inspection take place at a mutually agreed location in the state. Any record furnished to the department may exclude information that would identify specific drivers or riders, unless the identity of a driver or rider is relevant to the complaint.

C. Any records inspected by the department pursuant to this Section are designated confidential, are not subject to disclosure to a third party by the department without prior written consent of the TNC, and are exempt from disclosure under the Louisiana Public Records Law, R.S. 44:1, et seq. Nothing in this Section shall be construed as limiting the applicability of any other exemptions under the Louisiana Public Records Law.

§216. Local assessment fee

A. A TNC shall collect a local assessment fee on behalf of a TNC driver for all intrastate prearranged rides.

B. A TNC shall determine whether each intrastate prearranged ride originated within the incorporated boundaries of a municipality, or outside of the incorporated boundaries of a municipality and within the boundaries of a parish of this state using geographic information system data made available by the department.

C. Within thirty days of the end of a calendar quarter, a TNC shall submit to the department all of the following:

(1) The total local assessment fees collected by a TNC on behalf of the TNC drivers.

(2) A report listing the percentages of gross trip fares that originated in each municipality during the reporting period.
(3) A report listing the percentage of gross trip fares that originated outside a municipality during the reporting period.

D. The local assessment fees collected pursuant to this Section are to be administered by the department as follows:

(1) The state shall retain five percent of the total local assessment fees collected to cover expenses borne by the department from regulation of TNCs and the collection and distribution of local assessment fees.

(2) Within sixty days of the end of the calendar quarter, the department shall distribute the remaining portion of the total local assessment fees collected under Subsection (C)(1) of this Section, after covering their expenses as provided for in Paragraph (1) of this Subsection, to the local governmental subdivision where a trip originated during the reporting period. The distribution to the local governmental subdivision must be proportionate to the percentage of the gross trip fare that originated in the local governmental subdivision.

E. Any records maintained by a TNC pursuant to this Section that are obtained by the department, another public body, or a local governmental subdivision, or any records that incorporate information from records maintained pursuant to this Section, must not be subject to disclosure under the Louisiana Public Records Law, R.S. 44:1, et seq., or any other applicable law. The department may not disclose records or information provided by a TNC unless disclosure is required by a subpoena or court order. If a disclosure is required, the department shall promptly notify the TNC prior to the disclosure.

F. Annually, the department may request that a TNC engage an independent third-party auditor to verify the local assessment fees submitted to the department pursuant to Paragraph (D)(1) of this Section are accurate. The TNC that is subject to the audit shall engage the independent third-party auditor, which must be selected at the sole discretion of the TNC, and shall bear all costs associated with the third-party audit. The independent third-party auditor must be a certified public accounting firm licensed in the state and qualified to perform engagements in accordance with
generally accepted government auditing standards. The TNC shall provide the
department with a copy of the third-party audit report within fifteen days of
completion, which shall in no event, occur later than ninety days after receipt of the
department's written request. If applicable, the audit report shall disclose the amount
of any underpayment and any overpayment. If the audit reveals that a TNC
underpaid the amount owed, the TNC shall, within ten business days, pay the
underpayment. If the audit reveals that a TNC overpaid the amount owed, the
department shall, within ten business days, refund the overpayment.

§217. Controlling authority

A. It is the intent of the legislature to provide for uniformity of laws
governing TNCs, TNC drivers, and TNC vehicles throughout the state in order to
protect and promote the safety and welfare of the residents of Louisiana.

B. Notwithstanding any other provision of law to the contrary, TNCs, TNC
drivers, and TNC vehicles are governed exclusively by state law, including Part C
of this Chapter, this Part, and any rules promulgated by the department consistent
with this Part.

C. A local governmental subdivision, special district, airport authority, port
authority, or other local governmental entity or political subdivision shall not
perform any of the following acts:

(1) Impose a tax on, or require a license for, a TNC, a TNC driver, or a TNC
vehicle if such tax or license relates to providing prearranged rides.

(2) Require a transportation network company or a TNC driver to obtain a
business license or any other type of similar authorization to operate within the
jurisdiction.

(3) Subject a TNC, TNC driver, or TNC vehicle to any rate, entry, operation,
or other requirement of a local governmental subdivision, special district, airport
authority, port authority, or other local governmental entity or political subdivision.
D. This Section does not prohibit an airport from charging reasonable pick-up fees for use of the airport's facilities or designating locations for staging, pick-up, and other similar operations at the airport.

Section 3. This Act shall become effective on July 1, 2017.

DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

HB 527 Engrossed 2017 Regular Session Havard

Abstract: Provides relative to safety, reliability, and access requirements for Transportation Network Companies (TNC).

Proposed law adds references to the confidentiality provisions in proposed law to the public records law.

Proposed law defines "department" as the Dept. of Agriculture and Forestry.

Proposed law defines "digital network" as any online-enabled technology application service, website, or system offered or utilized by a TNC that enables the prearrangement of rides with TNC drivers.

Proposed law defines "transportation network company vehicle" or "TNC vehicle" as a vehicle that is used by a transportation network company driver to offer or provide a prearranged ride and is owned, leased, or otherwise authorized for use by the TNC driver. Notwithstanding any other provision of law, a vehicle that is let or rented to another for consideration may be used as a transportation network company vehicle.

Proposed law defines "transportation network company", "TNC", or "Company" as a corporation, partnership, sole proprietorship, or other entity licensed and operating in this state that uses a digital network to connect a TNC rider to a TNC driver who provides a prearranged ride. A TNC may not control, direct, or manage the personal vehicle or the TNC driver who connects to its digital network, except where agreed to by written contract.

Proposed law defines "transportation network company driver" or "TNC driver" as an individual who receives connections to potential riders and related services from a TNC and, in return for compensation, uses a TNC vehicle to offer or provide a prearranged ride to riders upon connection through a digital network controlled by a TNC.

Proposed law defines "transportation network company rider" or "rider" as an individual or persons who use a TNC's digital network to connect with a TNC driver who provides prearranged rides in the TNC driver's TNC vehicle between points chosen by the rider.

Proposed law defines "prearranged ride" as the provision of transportation by a TNC driver to a rider, beginning when a TNC driver accepts a ride requested by a rider through a digital network controlled by a TNC, continuing while the TNC driver transports a requesting rider, and ending when the last requesting rider departs from the TNC vehicle. A prearranged ride does not include transportation provided by shared expense van pool services, as defined pursuant to present law (R.S. 45:162(18)), shared expense car pool services, as defined pursuant to present law (R.S. 45:162(1)), transportation provided using a vehicle subject to present law, or engaged solely in interstate commerce.

CODING: Words in struck through type are deletions from existing law; words underscored are additions.
Proposed law defines "gross trip fare" as the total charge, including the base fare and any
time or distance charges, for a prearranged ride.

Proposed law defines "local assessment fee" as one percent of the gross trip fare.

Proposed law clarifies that a TNC or TNC driver is not a common carrier, contract carrier,
or motor carrier, does not provide taxi or for-hire vehicle service, and is not required to
register the TNC vehicle as a commercial motor vehicle or for-hire vehicle.

Proposed law requires a person obtain a permit from the department prior to operating a
TNC in the state and requires the department issue a permit to each applicant who meets the
requirements as provided in proposed law. Allows a TNC operating in this state prior to the
effective date of proposed law to continue operating until the department creates a permit
process and sets a registration deadline.

Proposed law requires a TNC to maintain an agent for service of process in the state.

Proposed law requires a TNC to disclose the fare or fare calculation method on its website
or within the online-enabled technology application prior to the beginning of the prearranged
ride. Requires the TNC disclose, at a minimum, an estimated fare before the start of the
prearranged ride.

Proposed law requires a TNC's digital network display a picture of the TNC driver and the
license plate number of the motor vehicle used for providing the prearranged ride prior to
the rider entering the vehicle.

Proposed law requires a TNC transmit an electronic receipt to the rider, within a reasonable
amount of time following completion of a trip, which provides the total fare, origin,
destination, duration, and distance of the trip.

Proposed law requires TNCs to implement a substance abuse zero tolerance policy which
must address the use of drugs or alcohol while a TNC driver is providing prearranged rides
or is logged into the TNC's digital network.

Proposed law provides that a TNC must provide notice of this policy and procedures to
report a complaint on its website about a TNC driver whom the rider suspects was under the
influence of drugs or alcohol during the course of his trip. Suspends a TNC driver upon
receipt of a rider complaint alleging violation of the substance abuse zero tolerance policy
and requires an investigation of the reported incident. Specifies that the suspension must last
the duration of the investigation and provides that the TNC must maintain records of all
reported incidents for two years from the date of the complaint.

Proposed law specifies that TNC drivers are independent contractors and are not considered
employees of the TNC if specific hours are not unilaterally prescribed to the TNC driver, the
TNC does not impose an express prohibition on the TNC driver's ability to utilize the digital
network, the TNC does not restrict the TNC driver from engaging in any other business or
occupation, and the TNC and TNC driver agree, in writing, that the TNC driver is an
independent contractor.

Proposed law requires the following conditions be met before an individual is authorized to
accept trip requests through a TNC's digital network:

(1) The individual must submit an application to the TNC, which includes his address,
age, a copy of his driver's license and motor vehicle registration, and any other
required information.

(2) The TNC or a third party must conduct a local and national criminal background
check for each applicant.

CODING: Words in _struck through_ type are deletions from existing law; words _underscored_
are additions.
(3) The TNC or a third party must obtain and review a driving history research report for each potential TNC driver.

Proposed law requires a TNC or a third party to conduct the background check and driving history research report at least once every two years.

Proposed law prohibits a TNC from authorizing an individual to act as a TNC driver on its digital network if the driving history research report initially conducted reveals that the individual has had more than three moving violations in the prior three-year period.

Proposed law prohibits a TNC from authorizing an individual to act as a TNC driver on its digital network if any of the following exists:

1. The individual has had, in the prior three-year periods, a violation of attempting to evade the police; reckless driving; or driving with a suspended or revoked license one or more times.

2. The individual has been convicted, within the past seven years, of a felony; a misdemeanor for driving under the influence of drugs or alcohol; for hit and run, or any other driving-related offense; or a misdemeanor for a violent offense or sexual battery.

3. The individual is a match on the national sex offender public website maintained by the U.S. Dept. of Justice.

4. The individual does not possess a valid driver's license to operate a personal vehicle.

5. The individual does not possess proof of registration for the motor vehicle used to provide prearranged rides.

Proposed law prohibits a TNC driver from accepting a trip for compensation that was not arranged through a TNC's digital network.

Proposed law requires the TNC to adopt a nondiscrimination policy and provide notice of the policy to its riders. Specifies that all TNC drivers must comply with all applicable laws relating to discrimination and transportation of service animals. Prohibits a TNC from imposing additional charges for providing services to persons with physical disabilities.

Proposed law requires a TNC to maintain individual trip records and individual records of all TNC drivers for at least one year from the date the trip was provided and the TNC driver and rider relationship was terminated, respectively.

Proposed law permits the department to annually visually inspect a sample of records that the TNC is required to maintain, chosen randomly by the department in a manner agreeable to both parties, at a mutually agreed location in the state and allows for the exclusion of information that would identify specific drivers or riders.

Proposed law authorizes the department to inspect records held by the TNC that are necessary to investigate and resolve any complaint made against a TNC driver or TNC. Provides that the department and TNC have the inspection take place at a mutually agreed location in the state and any record furnished to the department may exclude information that would identify a specific driver or rider, unless such identification is relevant to the complaint.

Proposed law specifies that any records inspected by the department are designated confidential, are not subject to disclosure to a third party by the department without prior written consent of the TNC, and are exempt from disclosure under present law.

CODING: Words in struck through type are deletions from existing law; words underscored are additions.
Proposed law authorizes a TNC to collect a local assessment fee for all intrastate prearranged rides and requires the TNC determine the origin of each intrastate prearranged ride using geographic information system data made available by the department. Requires the TNC submit the total local assessment fees collected, a report listing percentages of gross trip fares that originated in each municipality, and a report listing the percentage of gross trip fares that originated outside a municipality to the department within 30 days of the end of a calendar quarter.

Proposed law mandates the state retain 5% of the total local assessment fees collected to cover departmental expenses incurred from regulation of TNCs and the department must distribute remaining funds proportionately to each local governmental subdivision where a trip originated.

Proposed law prohibits any records maintained by a TNC pursuant to proposed law, obtained by the department or other public entity from being disclosed under present law (R.S. 44:1, et seq.). Specifies that the department is prohibited from disclosing records or information provided by a TNC unless disclosure is required by a subpoena or court order and provides that if such disclosure is required, the department must notify the TNC prior to disclosure.

Proposed law authorizes the department to request that a TNC engage an independent third-party auditor to verify the local assessment fees submitted to the department pursuant to proposed law are accurate. Allows the TNC to select the third party auditor and bear all costs associated with the audit. Requires the auditor be a certified public accounting firm licensed in the state and qualified to perform engagements in accordance with generally accepted government auditing standards.

Proposed law requires the audit report to be provided to the department within 15 days of completion, which must not occur later than 90 days after receipt of the department's written request, and provides for payment of any amount owed and refund of any amount overpaid.

Proposed law provides that TNCs, TNC drivers, and TNC vehicles are governed by the laws of the state and any rules promulgated by the department.

Proposed law prohibits a local governmental subdivision, special district, airport authority, port authority, or other local governmental entity or political subdivision from imposing a tax on or requiring a license for a TNC, a TNC driver, or a TNC vehicle if such tax or license relates to providing prearranged rides; from requiring a TNC or a TNC driver to obtain a business license or any other type of similar authorization to operate within the jurisdiction; and from subjecting a TNC, TNC driver, or TNC vehicle to any rate, entry, operation, or other requirement of the local governmental subdivision, special district, airport authority, port authority, or other local governmental entity or political subdivision.

Proposed law clarifies that proposed law does not prevent an airport from charging reasonable pick-up fees for use of airport facilities or designating locations for staging, pick-up, and other similar airport operations.

Effective July 1, 2017.

(Amends R.S. 44:4.1(B)(30); Adds R.S. 45:202-217)

Summary of Amendments Adopted by House

The Committee Amendments Proposed by House Committee on Transportation, Highways and Public Works to the original bill:

1. Make technical changes.

2. Transfer regulating authority to the Department of Agriculture and Forestry.
3. Require the TNC or third party to conduct a background check and driving history research report at least once every two years.

4. Prohibit a TNC from authorizing an individual to act as a TNC driver on its digital network if the driving history research report initially conducted reveals that the individual has had more than three moving violations in the prior three-year period.

5. Clarify a provision that prohibits a TNC from authorizing an individual to act as a TNC driver on its digital network if the background check initially conducted reveals that the individual has had one or more violations enumerated in proposed law in the prior three-year period.

6. Specify that a TNC cannot authorize an individual to act as a TNC driver if the person does not possess a valid driver's license to operate a personal vehicle.

7. Permit the department to annually visually inspect a sample of records that the TNC is required to maintain, chosen randomly by the department in a manner agreeable to both parties, at a mutually agreed location in the state and allows for the exclusion of information that would identify specific drivers or riders.

8. Authorize the department to inspect records held by the TNC that are necessary to investigate and resolve any complaint made against a TNC driver or TNC. Provide that the department and TNC have the inspection take place at a mutually agreed location in the state and any record furnished to the department may exclude information that would identify a specific driver or rider, unless such identification is relevant to the complaint.

9. Specify that any records inspected by the department are designated confidential, are not subject to disclosure to a third party by the department without prior written consent of the TNC, and are exempt from disclosure under present law.

10. Delete the requirement that an airport charge reasonable pick-up fees consistent with any such fees charged to taxicab companies at that airport, if the airport elects to charge pick-up fees.