

SENATE RESOLUTION NO. 180

BY SENATOR MILLS

A RESOLUTION

To commend certain Louisiana nursing facilities on being bestowed the prestigious American Health Care Association National Quality Bronze Award.

WHEREAS, the American Health Care Association National Quality Award Program recognizes skilled nursing facilities for quality care and performance excellence based on the nationally recognized Baldrige Performance Excellence criteria; and

WHEREAS, the Malcolm Baldrige National Quality criteria was established by Congress in 1987 to enhance the competitiveness of United States businesses through promoting excellence in organizational performance, recognizing quality and performance achievements, and publishing successful performance strategies; and

WHEREAS, the Baldrige criteria is based on core values and concepts that present beliefs and behaviors found in high performing organizations including visionary leadership, patient-focused excellence, managing for innovation, ethics and transparency, valuing people, and delivering quality services and results; and

WHEREAS, trained examiners review each application relative to award criteria, accessing achievements, strengths, and opportunities for improvement; and

WHEREAS, the Bronze Commitment to Quality Award is conferred upon facilities that have shown a commitment to successful improvement as driven by their performance improvement system; and

WHEREAS, eighteen nursing facilities in Louisiana were awarded the Bronze Commitment to Quality Award, the tenth highest total of facilities recognized by any state in the nation; and

WHEREAS, facilities receiving the prestigious award are:

- (1) Heritage Healthcare Center, Hammond.
- (2) Rayne Guest House, Rayne.
- (3) Ridgecrest Community Care Center, West Monroe.
- (4) Bernice Nursing and Rehabilitation Center, Bernice.

- (5) Ringgold Nursing and Rehabilitation Center, Ringgold.
- (6) Pilgrim Manor Rehabilitation, Bossier City.
- (7) Willow Ridge Nursing and Rehabilitation Center, Arcadia.
- (8) Riverbend Nursing and Rehabilitation Center, Belle Chasse.
- (9) Tioga Community Care Center, Pineville.
- (10) Chateau Terrebonne Health Care, Houma.
- (11) Jo Ellen Smith Living Center, New Orleans.
- (12) The Columns Community Care Center, Jonesville.
- (13) Lacombe Nursing and Rehabilitation Center, Lacombe.
- (14) Guest House of Slidell, Slidell.
- (15) Whispering Pines Community Care Center, Plain Dealing.
- (16) Cypress Point Nursing and Rehabilitation Center, Bossier City.
- (17) Greenbriar Community Care Center, Slidell.
- (18) Riviere de Soleil, Mansura.

THEREFORE, BE IT RESOLVED that the Senate of the Legislature of Louisiana does hereby recognize and commend these facilities for their achievement and their commitment to providing quality nursing care to the people of this state.

BE IT FURTHER RESOLVED that a copy of this Resolution be transmitted to the administrator of Heritage Healthcare Center, Rayne Guest House, Ridgecrest Community Care Center, Bernice Nursing and Rehabilitation Center, Ringgold Nursing and Rehabilitation Center, Pilgrim Manor Rehabilitation, Willow Ridge Nursing and Rehabilitation Center, Riverbend Nursing and Rehabilitation Center, Tioga Community Care Center, Chateau Terrebonne Health Care, Jo Ellen Smith Living Center, The Columns Community Care Center, Lacombe Nursing and Rehabilitation Center, Guest House of Slidell, Whispering Pines Community Care Center, Cypress Point Nursing and Rehabilitation Center, Greenbriar Community Care Center, and Riviere de Soleil.

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PRESIDENT OF THE SENATE