## 2017 Regular Session

## HOUSE CONCURRENT RESOLUTION NO. 121 BY REPRESENTATIVES IVEY AND GAROFALO

## A CONCURRENT RESOLUTION

To urge and request the division of administration, office of technology services, to study the current status of mission critical information technology systems in the agencies of the executive branch of state government to determine the risks posed and the costs of continued operation of outdated or ineffective information technology and to report to its findings and recommendations to the legislature by February 1, 2018.

WHEREAS, information technology systems and services are an integral component of the delivery of services to the citizens of the state, and the records and information contained in information technology systems are a critical asset and responsibility of the state; and

WHEREAS, information technology, both hardware and software, evolves very quickly and keeping it up to date may require significant funding for an enterprise as large and diverse as Louisiana state government, but failing to do so can also become a drain on the state fisc due to inefficiencies caused by slow or incompatible systems, social and economic costs of failures in older technology, and exposure to malicious attacks to which older technology is more vulnerable; and

WHEREAS, interruption in the availability of information technology systems and services presents a risk to the continuity of delivery of services to citizens and support of business operations within the executive branch; and

WHEREAS, the information technology systems and services of the state should incorporate the most effective technology available to ensure continuity of operations, protection of state information, long-term cost savings through efficiency, and availability of services to citizens of the state; and WHEREAS, the division of administration, office of technology services, pursuant to R.S. 39:15.3, is responsible for providing information technology systems and services to cabinet departments in the executive branch.

THEREFORE, BE IT RESOLVED that the Legislature of Louisiana does hereby urge and request the division of administration, office of technology services, to study the current status of mission critical information technology systems in the agencies of the executive branch of state government to determine the risks posed and the costs of continued operation of outdated or ineffective information technology.

BE IT FURTHER RESOLVED that the office shall report its findings and recommendations by February 1, 2018, in accordance with the following:

(1) The report shall present findings for each state agency and findings that are not agency specific.

(2) The report shall include the following:

(a) Identification of systems that are inefficient, recommendations for improvements of such inefficient systems, and potential costs and cost savings of such improvements.

(b) Identification of points of risk of failure of aging systems, estimates of the social and economic impacts of any such failure, and potential costs and risk reductions gained by updating such systems.

(c) Identification of risk of unauthorized access, loss or corruption of data, and exposure to malicious software, the severity of such risks, estimates of the social and economic impacts of any such attack, and potential costs and risk reductions gained by updating such systems.

(d) Identification of technology fees and other sources of revenue that are dedicated to technology needs of a state agency.

(e) Recommended priorities for upgrades considering all such costs, liabilities, and benefits.

(3) The report shall be delivered to the legislature in accordance with R.S. 24:772 except that information in the report that would be exempt from disclosure pursuant to R.S.

44:3.1 or another provision of the Public Records Law shall be excised from the report submitted to the legislature and delivered in a separate report to the House Select Committee on Homeland Security and the Senate Select Committee on Homeland Security meeting, jointly or separately, in executive session.

## SPEAKER OF THE HOUSE OF REPRESENTATIVES

PRESIDENT OF THE SENATE