2020 Regular Session

HOUSE BILL NO. 817

## BY REPRESENTATIVE DUSTIN MILLER

# MEDICAID MANAGED CARE: Provides for transparency in financing of nonemergency medical transportation services in Medicaid managed care

1	AN ACT
2	To amend and reenact R.S. 46:460.51(7) and to enact R.S. 40:1253.2(A)(1)(m) and R.S.
3	46:460.91(C)(5) and (F), relative to the state medical assistance program known
4	commonly as Medicaid; to stipulate that providers of nonemergency, non-ambulance
5	medical transportation services shall be deemed as healthcare providers for purposes
6	of laws pertaining to the Medicaid managed care program; to provide for content to
7	be included in the annual report concerning the Medicaid managed care program
8	issued by the Louisiana Department of Health; to require disclosure of claims
9	payment data associated with Medicaid nonemergency, non-ambulance medical
10	transportation; to provide for reports to certain legislative committees of information
11	on claims processing in the Medicaid managed care program; to specify data and
12	other material to be included in such reports; to provide for definitions; and to
13	provide for related matters.
14	Be it enacted by the Legislature of Louisiana:
15	Section 1. R.S. 40:1253.2(A)(1)(m) is hereby enacted to read as follows:
16	§1253.2. Medicaid managed care program; reporting
17	A. The Louisiana Department of Health shall submit an annual report
18	concerning the Louisiana Medicaid managed care program and, if not included
19	within that program, any managed care program providing dental benefits to
20	Medicaid enrollees to the senate and house committees on health and welfare. The

# Page 1 of 5

CODING: Words in struck through type are deletions from existing law; words <u>underscored</u> are additions.

1	department shall submit the report by June thirtieth every year, and the applicable
2	reporting period shall be for the previous state fiscal year except for those measures
3	that require reporting of health outcomes which shall be reported for the calendar
4	year prior to the current state fiscal year. The report shall include:
5	(1) Except when inapplicable due to the types of healthcare benefits
6	administered by the particular managed care organization, the following information
7	related to the managed care organizations contracted with the state to provide
8	Medicaid-covered healthcare services to Medicaid enrollees:
9	* * *
10	(m) The total amount of payments by each managed care organization for
11	nonemergency, non-ambulance medical transportation services. The Louisiana
12	Department of Health shall provide an itemization of each managed care
13	organization's total payments to nonemergency, non-ambulance medical
14	transportation (NEMT) providers showing the proportions, respectively, of its
15	payments to NEMT providers that are Louisiana-based companies and NEMT
16	providers that are based outside of Louisiana.
17	* * *
18	Section 2. R.S. 46:460.51(7) is hereby amended and reenacted and R.S.
19	46:460.91(C)(5) and (F) are hereby enacted to read as follows:
20	§460.51. Definitions
21	As used in this Part, the following terms have the meaning ascribed in this
22	Section unless the context clearly indicates otherwise:
23	* * *
24	(7) "Healthcare provider" or "provider" means a person, partnership, limited
25	liability partnership, limited liability company, corporation, facility, or institution
26	that provides healthcare or professional services to individuals enrolled in the
27	Medicaid program. The terms "healthcare provider" and "provider", as used in this

1	Part, shall include providers of nonemergency, non-ambulance medical transportation
2	services.
3	* * *
4	§460.91. Claims processing data; reports to legislative committees
5	* * *
6	C. The report shall feature a narrative which includes, at minimum, the
7	action steps which the department plans to take in order to address all of the
8	following:
9	* * *
10	(5) Timeliness of claims payments to providers by each managed care
11	organization.
12	* * *
13	F.(1) The quarterly reports shall feature data on timeliness of claims
14	payments by each managed care organization; and, in the case of nonemergency,
15	non-ambulance medical transportation, data on timeliness of claims payments by
16	each managed care organization, its transportation brokers, and its third-party
17	administrators. At minimum, the data shall include an average and a median days-
18	to-payment metric for all claims reflecting the number of calendar days elapsed from
19	the date of claim submission by the provider to the date of claim payment by the
20	managed care organization, transportation broker, or third-party administrator. If a
21	claim for payment is denied in whole or in part by a managed care organization,
22	transportation broker, third-party administrator, or a fiscal agent or intermediary of
23	the managed care organization, and the provider resubmits the claim in whole or in
24	part and the claim is paid in full or in part, then the days-to-payment metrics for that
25	claim shall be based upon the date of submission of the original claim.
26	(2) The department shall itemize the data on provider claims required by this
27	Subsection by claims from nonemergency, non-ambulance medical transportation
28	providers, collectively, versus claims from all other healthcare providers,
29	collectively.

#### DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

# HB 817 Engrossed2020 Regular SessionDustin Miller

Abstract: Stipulates that providers of nonemergency, non-ambulance medical transportation (NEMT) services shall be deemed healthcare providers for purposes of Medicaid managed care laws and requires that data on financing of NEMT services be included in Medicaid managed care transparency reports issued by the La. Department of Health.

<u>Present law</u> provides conditions, limitations, requirements, and standards for the Medicaid managed care program of this state, including rights and protections for healthcare providers. Defines "healthcare provider" and "provider", for purposes of <u>present law</u>, as a person, partnership, limited liability partnership, limited liability company, corporation, facility, or institution that provides healthcare or professional services to individuals enrolled in the Medicaid program.

<u>Proposed law</u> retains <u>present law</u> and specifies that, for purposes of <u>present law</u> and <u>proposed law</u> relative to Medicaid managed care, the terms "healthcare provider" and "provider" shall include providers of nonemergency, non-ambulance medical transportation (NEMT) services.

<u>Present law</u> requires the La. Department of Health (LDH) to submit an annual report concerning the Medicaid managed care program, known commonly as the "managed care transparency report", to the legislative committees on health and welfare. Provides requirements for the content of the report.

<u>Proposed law</u> retains <u>present law</u> and adds thereto a requirement that the annual managed care transparency report include the total amount of payments by each Medicaid managed care organization (MCO) for NEMT services. Requires LDH to provide an itemization of each MCO's total payments to NEMT providers showing the proportions, respectively, of its payments to NEMT providers that are Louisiana-based companies and NEMT providers that are based outside of Louisiana.

<u>Present law</u> requires LDH to produce and submit to the Joint Legislative Committee on the Budget and the House and Senate committees on health and welfare a quarterly report entitled the "Healthy Louisiana Claims Report". Specifies the data on healthcare provider claims submitted to MCOs to be included in the report.

<u>Proposed law</u> retains <u>present law</u> and adds thereto a requirement that the report feature data on timeliness of claims payments by each MCO; and, in the case of nonemergency, non-ambulance medical transportation, data on timeliness of claims payments by each MCO, its transportation brokers, and its third-party administrators.

<u>Proposed law</u> requires that the data to be reported, at minimum, shall include an average and a median days-to-payment metric for all claims reflecting the number of calendar days elapsed from the date of claim submission by the provider to the date of claim payment by the MCO, transportation broker, or third-party administrator. Provides that if a claim for payment is denied in whole or in part, the provider resubmits the claim, and the claim is paid in full or in part, then the days-to-payment metrics for that claim shall be based upon the date of submission of the original claim.

<u>Proposed law</u> requires LDH to itemize the data on provider claims by claims from NEMT providers versus claims from all other healthcare providers collectively.

<u>Present law</u> provides that the Healthy Louisiana Claims Report shall feature a narrative which includes, at minimum, the action steps which LDH plans to take in order to address certain issues in Medicaid managed care.

<u>Proposed law</u> retains <u>present law</u> and adds timeliness of claims payments by MCOs as an issue to be addressed in the report.

(Amends R.S. 46:460.51(7); Adds R.S. 40:1253.2(A)(1)(m) and R.S. 46:460.91(C)(5) and (F))

### Summary of Amendments Adopted by House

- The Committee Amendments Proposed by <u>House Committee on Health and Welfare</u> to the <u>original</u> bill:
- 1. Specify that <u>proposed law</u> applies to nonemergency, non-ambulance medical transportation providers and services.