

2020 Regular Session

SENATE BILL NO. 373

BY SENATOR CLOUD

INSURERS. Revises time period in which insurer must provide an insured loss claims history upon request. (8/1/20)

1 AN ACT

2 To amend and reenact R.S. 22:1964(20)(a) and (b), relative to unfair or deceptive methods,  
3 acts, and practices in the business of insurance; to provide with respect to the failure  
4 to provide claims history within ten business days of receipt of the insured's written  
5 request; to include mail, fax, and email as methods for submitting the request; and  
6 to provide for related matters.

7 Be it enacted by the Legislature of Louisiana:

8 Section 1. R.S. 22:1964(20)(a) and (b) are hereby amended and reenacted to read  
9 as follows:

10 §1964. Methods, acts, and practices which are defined as unfair or deceptive

11 The following are declared to be unfair methods of competition and unfair  
12 or deceptive acts or practices in the business of insurance:

13 \* \* \*

14 (20) Failure to provide claims history.

15 (a) Loss information - property and casualty. Failure of a company issuing  
16 property and casualty insurance to provide the following loss information, **by mail**  
17 **and, if the request was not submitted by mail, by the same means the request**



response also to be sent by the means the request was submitted, if the request was made by fax or email.

Effective August 1, 2020.

(Amends R.S. 22:1964(20)(a) and (b))

Summary of Amendments Adopted by Senate

Committee Amendments Proposed by Senate Committee on Insurance to the original bill

1. Specify that the time period for providing the claims history is ten business days.