

ACT No. 176

2020 Regular Session

HOUSE BILL NO. 209

BY REPRESENTATIVE HUVAL

1 AN ACT

2 To enact R.S. 22:2462(F), relative to the electronic delivery of insurance policy information;
3 to authorize insurers to provide documents electronically without affirmative
4 consent; to require written notice to the insured of the availability of a paper copy of
5 documents; to require insurers to provide a paper copy without cost to the insured;
6 to provide a time limit for providing a paper copy; and to provide for related matters.

7 Be it enacted by the Legislature of Louisiana:

8 Section 1. R.S. 22:2462(F) is hereby enacted to read as follows:

9 §2462. Electronic delivery of insurance documents and notices

10 * * *

11 F.(1) A health insurance issuer may provide a group or individual insurance
12 policy or contract electronically to a party without the affirmative consent of the
13 party if the issuer mails written notice to the party describing all of the following:

- 14 (a) How to access the policy or contract electronically.
- 15 (b) That a paper form of the policy or contract may be requested at any time.
- 16 (c) How to request a copy of the paper form.
- 17 (d) That the paper form will be provided without any cost to the party.

18 (2) A health insurance issuer that receives a request from a party for a paper
19 form of the policy or contract shall provide the copy without any cost to the party as

1 soon as practicable but no later than fifteen calendar days after the health insurance
2 issuer received the request.

SPEAKER OF THE HOUSE OF REPRESENTATIVES

PRESIDENT OF THE SENATE

GOVERNOR OF THE STATE OF LOUISIANA

APPROVED: _____