

## **RÉSUMÉ DIGEST**

**HR 14**

**2020 Second Extraordinary Session**

**Echols**

Requests the La. Department of Health to conduct a study of the following aspects of, and relating to, nonemergency medical transportation (NEMT) provided within the state's Medicaid managed care program:

- (1) The frequency of Medicaid enrollees missing appointments for healthcare services, along with the factors that cause this problem and the health effects among this population resulting from missed appointments.
- (2) Potential benefits of having new providers, including transportation network companies, in Louisiana's Medicaid NEMT system.
- (3) Issues that NEMT providers have experienced in working with the transportation brokers that the Medicaid managed care organizations of this state employ and concerns relating to these brokers, along with actions that the department could take, or has taken, to address these provider concerns.

Requests the department to issue findings from the study in the form of a report to the House Committee on Health and Welfare prior to the convening of the 2021 R.S.