HLS 21RS-526 REENGROSSED

2021 Regular Session

HOUSE BILL NO. 482

BY REPRESENTATIVE WRIGHT

Prefiled pursuant to Article III, Section 2(A)(4)(b)(i) of the Constitution of Louisiana.

FINANCIAL INSTITUTIONS: Creates a regulatory sandbox program within the office of financial institutions

| 1 | AN ACT |
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| 2 | To enact Chapter 22 of Title 6 of the Louisiana Revised Statutes of 1950, to be comprised |
| 3 | of R.S. 6:1401 through 1406, relative to the financial technology regulatory sandbox |
| 4 | program; to provide definitions; to create the regulatory sandbox program; to provide |
| 5 | for administration of the program; to establish an application process; to authorize |
| 6 | a fee; to provide for eligibility; to provide standards of review; to require compliance |
| 7 | with the program; to provide for licensing and regulation requirements; to provide |
| 8 | for consumer protection; to provide a procedure for exiting the program; to allow for |
| 9 | extensions; to require record keeping; to require reporting; and to provide for related |
| 10 | matters. |
| 11 | Be it enacted by the Legislature of Louisiana: |
| 12 | Section 1. Chapter 22 of Title 6 of the Louisiana Revised Statutes of 1950, |
| 13 | comprised of R.S. 6:1401 through 1406, is hereby enacted to read as follows: |
| 14 | CHAPTER 22. FINANCIAL TECHNOLOGY REGULATORY |
| 15 | SANDBOX PROGRAM |
| 16 | §1401. Definitions |
| 17 | For purposes of this Chapter: |
| 18 | (1) "Applicable agency" means a department or agency of the state, |
| 19 | including the Office of Financial Institutions, that by law regulates certain types of |
| 20 | business activity in the state and persons engaged in such business activity, including |

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| 2 | would otherwise regulate a sandbox participant. |
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| 3 | (2) "Applicant" means any natural or juridical person who is applying to |
| 4 | participate in the regulatory sandbox. |
| 5 | (3) "Blockchain technology" means the use of a digital database containing |
| 6 | records of financial transactions, which can be simultaneously used and shared |
| 7 | within a decentralized, publicly accessible network and can record transactions |
| 8 | between two parties in a verifiable and permanent way. |
| 9 | (4) "Consumer" means a person that purchases or otherwise enters into a |
| 10 | transaction or agreement to receive an innovative product or service that is being |
| 11 | tested by a sandbox participant. |
| 12 | (5)(a) "Financial product or service" means either of the following: |
| 13 | (i) A financial product or financial service that requires state licensure or |
| 14 | registration. |
| 15 | (ii) A financial product or financial service that includes a business model, |
| 16 | delivery mechanism, or element that may require a license or other authorization to |
| 17 | act as a financial institution, enterprise, or other entity that is regulated by this Title |
| 18 | or any other applicable banking law of this state. |
| 19 | (b) "Financial product or service" does not include a product or service that |
| 20 | is governed by either of the following: |
| 21 | (i) Insurance regulation, as provided for in Title 37 of the Louisiana |
| 22 | Administrative Code. |
| 23 | (ii) Louisiana securities law, as provided for in Title 51 of the Louisiana |
| 24 | Revised Statutes of 1950. |
| 25 | (6) "Innovation" means the use or incorporation of a new or emerging |
| 26 | technology or a new use of existing technology, including blockchain technology, |
| 27 | to address a problem, provide a benefit, or otherwise offer a product, service, |
| 28 | business model, or delivery mechanism that is not known by the office to have a |
| 29 | comparable widespread offering in the state. |

the issuance of licenses or other types of authorization, which the office determines

| 1 | (7) "Innovative product or service" means a financial product or service that |
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| 2 | includes an innovation. |
| 3 | (8) "Office" means Office of Financial Institutions. |
| 4 | (9) "Regulatory sandbox" means the regulatory sandbox program established |
| 5 | in R.S. 6:1402, which allows a person to temporarily test an innovative product or |
| 6 | service on a limited basis without otherwise being licensed or authorized to act under |
| 7 | the laws of this state. |
| 8 | (10) "Sandbox participant" means a person whose application to participate |
| 9 | in the regulatory sandbox is approved in accordance with the provisions of this |
| 10 | Chapter. |
| 11 | (11) "Test" means to provide an innovative product or service in accordance |
| 12 | with the provisions of this Chapter. |
| 13 | §1402. Regulatory sandbox program; creation; administration; standards and |
| 14 | procedure for application; fees allowed; consultation; standards of review; |
| 15 | procedure for approval and denial |
| 16 | A. The office shall create and maintain a regulatory sandbox program. |
| 17 | B. In administering the regulatory sandbox, the office shall do each of the |
| 18 | following: |
| 19 | (1) Consult with each applicable agency. |
| 20 | (2) Establish a procedure allowing a person to obtain limited access to the |
| 21 | market in this state, in order to test an innovative product or service without |
| 22 | obtaining a license or other authorization that is otherwise required. |
| 23 | C. The office may enter into agreements with, or follow the best practices |
| 24 | of, the Consumer Financial Protection Bureau or other states that are administering |
| 25 | similar programs. |
| 26 | D. An applicant for the regulatory sandbox shall submit an application to the |
| 27 | office. The office shall prescribe the form of the application and the application is |
| 28 | to achieve all of the following: |

| 1 | (1) Allow the applicant to demonstrate that he is subject to the jurisdiction |
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| 2 | of the state. |
| 3 | (2) Allow the applicant to demonstrate that he has established a physical |
| 4 | location in the state, where testing will be developed and performed and where all |
| 5 | required records, documents, and data will be maintained. |
| 6 | (3) Allow the applicant to provide relevant personal and contact information |
| 7 | for the applicant including legal names, addresses, telephone numbers, email |
| 8 | addresses, website addresses, and other information required by the office. |
| 9 | (4) Allow the applicant to disclose criminal convictions of the applicant or |
| 10 | other participating personnel. |
| 11 | (5) Allow the applicant to demonstrate that he has the necessary personnel, |
| 12 | financial and technical expertise, and access to capital required to participate in the |
| 13 | regulatory sandbox. |
| 14 | (6) Allow the applicant to demonstrate that he has developed a plan to test, |
| 15 | monitor, and assess the innovative product or service. |
| 16 | (7) Allow the applicant to provide a description of the innovative product or |
| 17 | service to be tested, including statements regarding all of the following: |
| 18 | (a) How the innovative product or service is subject to licensing or other |
| 19 | authorization requirements outside of the regulatory sandbox. |
| 20 | (b) How the innovative product or service would benefit consumers. |
| 21 | (c) How the innovative product or service is different from other products |
| 22 | or services available in the state. |
| 23 | (d) What risks, if any, may confront consumers who purchase or use the |
| 24 | innovative product or service. |
| 25 | (e) How participating in the regulatory sandbox would enable a successful |
| 26 | test of the innovative product or service. |
| 27 | (f) A description of the proposed testing plan, including estimated time |
| 28 | periods for beginning the test, ending the test, and obtaining necessary licensure or |
| 29 | authorizations after the testing is complete. |

| 1 | (g) A description of how the applicant will perform ongoing duties after the |
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| 2 | testing is complete. |
| 3 | (h) The manner in which the applicant will end the test and protect |
| 4 | consumers if the test fails. |
| 5 | (8) Allow the applicant to provide any other required information as |
| 6 | determined by the office. |
| 7 | E. The office may collect an application fee from an applicant that is set in |
| 8 | accordance with state law. |
| 9 | F. An applicant shall file a separate application for each innovative product |
| 10 | or service that the applicant wants to test. |
| 11 | G. After an application is filed, the office may seek additional information |
| 12 | from the applicant as the office deems necessary. |
| 13 | H. Subject to the provisions of Subsection I of this Section, not later than |
| 14 | ninety days after the day on which a completed application is received by the office, |
| 15 | the office shall inform the applicant as to whether the applicant is approved for entry |
| 16 | into the regulatory sandbox. |
| 17 | I. The office and an applicant may mutually agree to extend the ninety-day |
| 18 | time period provided for in Subsection H of this Section. |
| 19 | J.(1) In reviewing an application pursuant to this Section, the office shall |
| 20 | consult with, and get approval from, each applicable agency before admitting an |
| 21 | applicant into the regulatory sandbox. |
| 22 | (2) In consulting with an applicable agency, pursuant to Paragraph (1) of this |
| 23 | Subsection, the office shall seek information to determine the following: |
| 24 | (a) If the applicable agency has previously issued a license or other |
| 25 | authorization to the applicant. |
| 26 | (b) If the applicable agency has previously investigated, sanctioned, or |
| 27 | pursued legal action against the applicant. |
| 28 | (c) If the applicant could obtain a license or other authorization from the |
| 29 | applicable agency after exiting the regulatory sandbox. |

| 1 | (d) Which licensure requirements or other regulations, if any, should not be |
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| 2 | waived even if the applicant is accepted into the regulatory sandbox. |
| 3 | K. In reviewing an application pursuant to this Section, the office shall |
| 4 | consider whether a competitor to the applicant is or has been a sandbox participant |
| 5 | and, if so, weigh that as a factor in favor of allowing the applicant to also become a |
| 6 | sandbox participant. |
| 7 | L. If the office and each applicable agency approve admitting an applicant |
| 8 | into the regulatory sandbox, an applicant shall become a sandbox participant. |
| 9 | M.(1) The office may deny any application submitted pursuant to this |
| 10 | Section, for any reason, at the office's discretion. |
| 11 | (2) If the office denies an application submitted pursuant to this Section, the |
| 12 | office shall provide to the applicant a written description of the reasons for the denial |
| 13 | as a sandbox participant. |
| 14 | §1403. Scope of the regulatory sandbox |
| 15 | A. If the office approves an application pursuant to R.S. 6:1402, the sandbox |
| 16 | participant has twenty-four months after the day on which the application was |
| 17 | approved, in which to test the innovative product or service described in the sandbox |
| 18 | participant's application. |
| 19 | B. An innovative product or service that is tested within the regulatory |
| 20 | sandbox is subject to the following conditions: |
| 21 | (1) Consumers shall be residents of the state. |
| 22 | (2) The office may, on a case-by-case basis, specify the maximum number |
| 23 | of consumers who may transact through or enter into an agreement to use the |
| 24 | innovative product or service. |
| 25 | (3) If a sandbox participant is testing a consumer loan, the office may, on |
| 26 | a case-by-case basis, specify the maximum amount of an individual loan that may |
| 27 | be issued to an individual consumer and the maximum amount of aggregate loans |
| 28 | that may be issued to an individual consumer. |

| (4) If a sandbox participant testing an innovative product or service that |
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| would normally require a money transmitters license under state law, the office may, |
| on a case-by-case basis, specify the maximum amount of a single transaction for an |
| individual consumer and the maximum aggregate number of transactions for an |
| individual consumer. |
| C. This Section does not restrict a sandbox participant who holds a license |
| or other authorization in another jurisdiction from acting in accordance with that |
| license or other authorization. |
| D. A sandbox participant shall be deemed to possess an appropriate license |
| under the laws of this state for the purposes of any provision of federal law requiring |
| state licensure or authorization. |
| E. Except as otherwise provided in this Chapter, including Subsections F and |
| G of this Section, a sandbox participant who is testing an innovative product or |
| service is not subject to state laws that regulate financial products or services. |
| F.(1) The office may determine that certain state laws that regulate a |
| financial product or service apply to a sandbox participant only if the office, at the |
| office's sole discretion, determines that the following conditions are met: |
| (a) An applicant's plan to protect consumers will not adequately protect |
| consumers from the harm the state law addresses. |
| (b) The benefits to consumers of applying the law outweigh the potential |
| benefits to consumers from increased competition, innovation, and consumer access |
| that waiving the law, in conjunction with the applicant's ability to compensate |
| consumers who may be harmed, would provide. |
| (2) If the office determines that certain state laws that regulate a financial |
| product or service apply to a sandbox participant, the office shall notify the sandbox |
| participant of the specific regulatory provisions that apply to the sandbox participant. |
| G. Notwithstanding any other provision of this Chapter, a sandbox |
| participant does not have immunity related to any criminal offense committed during |
| the sandbox participant's participation in the regulatory sandbox. |

| 1 | H. By written notice, the office may end a sandbox participant's participation |
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| 2 | in the regulatory sandbox at any time and for any reason, including if the office |
| 3 | determines a sandbox participant is not operating in good faith to bring an innovative |
| 4 | product or service to market. |
| 5 | §1403. Consumer protection |
| 6 | A. Prior to providing an innovative product or service to a consumer, a |
| 7 | sandbox participant shall disclose all of the following to the consumer: |
| 8 | (1) The name and contact information of the sandbox participant. |
| 9 | (2) That the innovative product or service is authorized pursuant to the |
| 10 | regulatory sandbox and, if applicable, that the sandbox participant does not have a |
| 11 | license or other authorization to provide a product or service under state laws that |
| 12 | regulate products or services outside the regulatory sandbox. |
| 13 | (3) That the innovative product or service is undergoing testing and may not |
| 14 | function as intended and may expose the customer to financial risk. |
| 15 | (4) That the provider of the innovative product or service is not immune |
| 16 | from civil liability for any losses or damages caused by the innovative product or |
| 17 | service. |
| 18 | (5) That the state does not endorse or recommend the innovative product or |
| 19 | service. |
| 20 | (6) That the innovative product or service is a temporary test that may be |
| 21 | discontinued at the end of the testing period. |
| 22 | (7) The expected end date of the testing period. |
| 23 | (8) That a consumer may contact the office to file a complaint regarding the |
| 24 | innovative product or service being tested and provide the office's telephone number |
| 25 | and website address where a complaint may be filed. |
| 26 | B. The disclosures required by Subsection A of this Section shall be |
| 27 | provided to a consumer in a clear and conspicuous form and, for an internet or |
| 28 | application-based innovative product or service, a consumer shall acknowledge |
| 29 | receipt of the disclosure before a transaction may be completed. |

| 2 | disclosures to a consumer. |
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| 3 | §1404. Requirements for exit |
| 4 | A. At least thirty days prior to the end of the twenty-four month regulatory |
| 5 | sandbox testing period, a sandbox participant shall notify the office of either of the |
| 6 | following: |
| 7 | (1) That the sandbox participant will exit the regulatory sandbox, discontinue |
| 8 | the sandbox participant's test, and stop offering any innovative product or service in |
| 9 | the regulatory sandbox within sixty days after the day on which the twenty-four |
| 10 | month testing period ends. |
| 11 | (2) That the sandbox participant will seek an extension in accordance with |
| 12 | <u>R.S. 6:1405.</u> |
| 13 | B. Subject to Subsection C of this Section, if the office does not receive |
| 14 | notification as required by Subsection A of this Section, the regulatory sandbox |
| 15 | testing period ends at the end of the twenty-four month testing period and the |
| 16 | sandbox participant shall immediately stop offering each innovative product or |
| 17 | service being tested. |
| 18 | C. If a test includes offering an innovative product or service that requires |
| 19 | ongoing duties, such as servicing a loan, the sandbox participant shall continue to |
| 20 | fulfill those duties or arrange for another person to fulfill those duties after the date |
| 21 | on which the sandbox participant exits the regulatory sandbox. |
| 22 | §1405. Extensions |
| 23 | A. Not later than thirty days before the end of the twenty-four month |
| 24 | regulatory sandbox testing period, a sandbox participant may request an extension |
| 25 | of the regulatory sandbox testing period for the purpose of obtaining a license or |
| 26 | other authorization required by law. |
| 27 | B. The office shall grant or deny a request for an extension in accordance |
| 28 | with Subsection A of this Section by the end of the twenty-four month regulatory |
| 29 | sandbox testing period. |

C. The office may require that a sandbox participant make additional

| 1 | C. The office may grant an extension in accordance with this Section for not |
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| 2 | more than six months after the end of the regulatory sandbox testing period. |
| 3 | D. A sandbox participant who obtains an extension in accordance with this |
| 4 | Section shall provide the office with a written report every three months that |
| 5 | provides an update on efforts to obtain a license or other authorization required by |
| 6 | law, including any applications submitted for licensure or other authorization, any |
| 7 | rejected applications, and any issued licenses or other authorization. |
| 8 | §1406. Recordkeeping; reporting requirements |
| 9 | A. A sandbox participant shall retain records, documents, and data produced |
| 10 | in the ordinary course of business regarding an innovative product or service tested |
| 11 | in the regulatory sandbox. |
| 12 | B. If an innovative product or service fails before the end of a testing period, |
| 13 | the sandbox participant shall notify the office and report on actions taken by the |
| 14 | sandbox participant to ensure consumers have not been harmed as a result of the |
| 15 | <u>failure.</u> |
| 16 | C. The office may establish periodic reporting requirements for a sandbox |
| 17 | participant. |
| 18 | D. The office may request records, documents, and data from a sandbox |
| 19 | participant and, upon the office's request, a sandbox participant shall make the |
| 20 | records, documents, and data available for inspection by the office. |
| 21 | E. If the office determines that a sandbox participant has engaged in, is |
| 22 | engaging in, or is about to engage in any practice or transaction that is in violation |
| 23 | of this Chapter or that constitutes a violation of a state or federal criminal law, the |
| 24 | office may remove a sandbox participant from the regulatory sandbox. |
| 25 | F. On or before October first of each year, the office shall provide an annual |
| 26 | written report to the House Committee on Commerce and Senate Committee on |
| 27 | Commerce, Consumer Protection, and International Affairs. The report is to provide |
| 28 | information regarding each sandbox participant and make recommendations relative |
| 29 | to the effectiveness of the regulatory sandbox. |

DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

HB 482 Reengrossed

2021 Regular Session

Wright

Abstract: Creates a regulatory sandbox program to be administered by the Office of Financial Institutions.

<u>Proposed law</u> defines "applicable agency", "applicant", "blockchain technology", "consumer", "office", "financial product or service", "innovation", "innovative product or service", "regulatory sandbox", "sandbox participant", and "test".

<u>Proposed law</u> requires the Office of Financial Institutions ("office") to create a regulatory sandbox program and imposes duties relative to the administration of the program.

<u>Proposed law</u> requires the office to produce an application that an applicant can use to apply for the program, and provides the information that is to be gathered through the application.

<u>Proposed law</u> allows the office to collect an application fee from the applicant in accordance with present law.

<u>Proposed law</u> requires an applicant to submit a separate application for each innovative product or service the applicant wants to test.

<u>Proposed law</u> allows the office to seek additional information, outside of the information required in <u>proposed law</u> from the applicant.

<u>Proposed law</u> requires the office to notify an applicant of the approval or rejection of his application within 90 days from the submission of the application.

Proposed law allows for a mutually agreed upon extension of the 90-day requirement.

<u>Proposed law</u> requires the office to consult with applicable agencies and provides parameters and procedures for the consultation.

<u>Proposed law</u> requires the office to consider an applicant's competitors in making a determination on the approval or denial of the application.

<u>Proposed law</u> allows the office to deny an application for any reason, but requires the office to provide a written explanation to the applicant.

<u>Proposed law</u> provides a 24-month period for a participant to test the innovative product or service.

<u>Proposed law</u> provides conditions for the testing of the innovative product or service.

<u>Proposed law</u> provides specific conditions for the testing of a consumer loan and for testing a product or service that would normally require a money transmitter's license under <u>present law</u>.

<u>Proposed law</u> provides that a participant who is engaged in the 24-month testing process, is deemed to have any necessary licenses for purposes of <u>present law</u>.

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<u>Proposed law</u> provides that a participant who is engaged in the 24-month testing process is not subject to provisions of <u>present law</u> that regulate financial products or services, but allows the office to determine that some provisions of <u>present law</u> remain applicable under certain conditions.

<u>Proposed law</u> requires the office to notify a participant of the provisions of <u>present law</u> that are still applicable, if the office has determined that the provisions still apply.

Proposed law does not give a participant immunity related to any criminal offense.

<u>Proposed law</u> allows the office to end a participant's involvement in the program at any time and for any reason and requires the office to provide written notice to the participant.

<u>Proposed law</u> requires a participant to disclose certain information to a consumer prior to providing the product or service to the consumer. The information is to be disclosed in a clear and conspicuous form and the consumer is required to acknowledge receipt.

<u>Proposed law</u> allows the office to add to the list of information that is to be disclosed to a consumer.

<u>Proposed law</u> requires a participant to notify the office of his intention to exit or extend his participation in the sandbox program at least 30 days prior to the end of the 24-month testing period. If the participant does not provide this notification in the manner required, <u>proposed law</u> provides that the test period ends at the end of the 24-month period, and prohibits the applicant from offering the product or service being tested.

<u>Proposed law</u> requires the participant to ensure that for any products or services that require ongoing duties, the duties are still fulfilled either by the participant or a third party.

<u>Proposed law</u> allows a participant to request an extension of the 24-month testing period. The office is required to make a determination on the request before the end of the testing period.

Proposed law limits the extension to no more than 6 months.

<u>Proposed law</u> requires a participant who is granted an extension to submit a report to the office every 3 months that provides an update on the efforts to obtain a license.

Proposed law requires a participant to retain certain records.

If a product or service fails, <u>proposed law</u> requires the participant to notify the office and report on steps the participant has taken to keep consumers from harm.

<u>Proposed law</u> allows the office to require additional reports.

<u>Proposed law</u> allows the office to remove a participant for violating <u>proposed law</u> or <u>present</u> law.

<u>Proposed law</u> requires the office to provide an annual report that provides participant information and recommendations.

(Adds R.S. 6:1401-1406)

Summary of Amendments Adopted by House

The Committee Amendments Proposed by <u>House Committee on Commerce</u> to the <u>original</u> bill:

1. Make technical changes.