RÉSUMÉ DIGEST

ACT 327 (HB 929) **2026 Regular Session** **Firment**

Existing law defines specific actions that constitute the transaction of insurance by an unauthorized insurer and identifies unfair methods of competition or unfair or deceptive acts or practices within the business of insurance.

New law establishes the "Louisiana Motor Vehicle Glass Law", which stipulates that violations of provisions governing the repair or replacement of motor vehicle glass be considered both a transaction of insurance by an unauthorized insurer and an unfair or deceptive trade practice in the insurance industry.

New law provides definitions for the following terms: "motor vehicle glass", "motor vehicle glass repair shop", "repair or replacement of motor vehicle glass", and "advanced driver assistance system".

New law prohibits a motor vehicle glass repair shop or any individual compensated for soliciting insurance claims from engaging in specified conduct. This includes but is not limited to offering inducements, charging excessive or unreasonable fees, submitting false or misleading information, misrepresenting coverage or pricing, engaging in fraudulent activities, or performing unnecessary or excessive repairs.

New law mandates certain disclosures, which require written notification to insured parties regarding the presence and calibration requirements of advanced driver assistance systems, as well as the provision of good-faith estimates and final invoices for services rendered.

New law states that any motor vehicle glass repair shop that knowingly, regularly, or consistently engages in the aforementioned prohibited activities is deemed to be engaging in unfair trade practices and is subject to applicable penalties.

New law clarifies that insurers and producers are permitted to recommend repair shops or recalibration facilities, to explain coverage options, and to maintain networks of repair shops. However, an insured party submitting a first-party claim is not obliged to use a specific repair shop or recalibration facility to receive benefits under their policy.

New law prohibits an insured individual from assigning, delegating, or transferring duties, rights, or benefits under an insurance policy concerning the repair or replacement of motor vehicle glass. Any contract that is executed in violation of this prohibition is considered void and unenforceable. An insured may authorize or direct payment to, or pay, a third party for covered services or materials.

New law outlines penalties and enforcement mechanisms for violations.

Effective upon signature of governor (May 22, 2026).

(Adds R.S. 22:1902(A)(12), 1964(31), and 1964.1)