

## RÉSUMÉ DIGEST

**ACT 553 (HB 478)**

**2026 Regular Session**

**Knox**

New law provides relative to reimbursement for utility overcharges.

New law defines "customer", "overcharge", and "utility provider".

New law requires a utility provider that has overcharged a customer to reimburse the amount overcharged to the customer in full within 90 calendar days after the overcharge is discovered or reasonably should have been discovered and shall be labeled as an overcharge reimbursement or similar description, unless otherwise ordered by the utility's regulator.

New law provides for the reimbursement process if a customer has ended service with a utility provider.

New law requires that a utility provider label the reimbursement required by new law as an overcharge reimbursement, unless otherwise ordered by the utility's regulator.

Effective August 1, 2026.

(Adds R.S. 51:3301)